

Family and Community COVID-19 Update

January 28, 2022

With the province set to re-open some services on Jan. 31st, there is cautious optimism that this wave of the pandemic is starting to plateau. However, hospitals and the health care system are continuing to experience significant pressures that are expected to last into February as they grapple with staffing challenges and outbreaks; and all hospitals are being called upon to help in any way we can.

Here at Waypoint we are helping as much as we can to support our hospital partners and help move mental health patients from emergency departments.

To accommodate much needed improvements on the Acute Assessment Program on Level 2 Toanche, and to support isolation needs for new admissions from the COVID-19 pandemic, Waypoint moved patients from this area last fall to the Swing Unit in the Atrium Building. With these renovations now complete, we are pleased to share this patient care area is re-opening on Feb. 1st. While some patients will be moved to this new area, we are also maintaining the Swing Unit for additional acute assessment beds, allowing us to care for more patients should the need arise.

While this will be a change for some patients, our staff are working together with the Patient/Client and Family Council to support patients to be oriented or re-oriented to the space. One change patients will see is a move from single rooms in the Swing Unit to shared rooms on Level 2 Toanche. In addition, cameras have been added to the common areas to ensure continued safety of patients and staff.

Waypoint would like to thank all the AAP staff, patients, families and everyone else involved in making this move happen as we work together with our hospital partners to care for those who most need mental health care.

If you have any questions, please speak with a member of the care team.

Resources for Patients and Families

Supports for patients and families are available from our Spiritual Care Team, the Patient/Client and Family Council and the Patient Relations Office. More information can be found at www.waypointcentre.ca/patients_families

Spiritual Care Clinical Multifaith Chaplains and Traditional Healer 705-549-3181, ext. 2850	Patient/Client & Family Council A peer-led organization committed to using personal experiences to improve mental health & addiction services 705-549-3181, ext. 2222	Patient Relations Office Available to listen to your feedback and work to answer your questions and resolve your concerns 705-549-3181, ext. 2999
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